

KEVIN COLAGIO

Senior Systems Analyst with 20 years of experience seeking to transition into an IT Business Analyst role. Training, clear communications, and streamlining workflows are core ideals.

Experience

- March 2008 – June 2018 **Senior Systems Analyst**
SUNY Brockport, Brockport, NY
- Provided server support for the college campus, working with diverse groups to provide specialized services.
 - Streamlined processes used to support students and staff.
 - Trained colleagues and provided documentation on services provided.
 - Trained new-hires on all aspects of services provided
 - Mentored students in developing software tools.
 - Attended training to expand project management skills as well as more technical skills.
- June 2005 – March 2008 **Systems Analyst**
SUNY Geneseo, Geneseo, NY
- Managed email and print services for the college campus.
 - Streamlined distribution of monitoring software installation.
 - Implemented virtual machine templates under VMware.
 - Trained colleagues on all aspects of the VMware environment.
 - Developed systems to perform automated lookups of information for the campus portal.

Education

- December 2011 **Rochester Institute of Technology**
Rochester, NY
Bachelors in Applied Arts and Sciences
- Concentrations in Electrical Engineering Technology and Information Technology
 - Specialized in organizational support and bridging technological knowledge gaps.

Personal Information

Phone

585-260-8500

E-mail

kcolagio@gmail.com

LinkedIn

linkedin.com/in/kcolagio/

Address

289 Troup St.
Rochester, NY 14608

Soft Skills

Problem Solving

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Written Communications

●●●●○

Learning New Processes

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Interviewing / Information Gathering

●●●○○

Presentation

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Project Management

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Technical Skills

Virtual Machine Environments (VMware)

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Server Environments

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Office Productivity Tools

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Programming Language Comprehension

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